

VIRTUAL PHONE NUMBERS

WorldSIM provides local numbers and mobile numbers in over 40 different countries on your WorldSIM SIM card. Below is a list of all countries that you can add local numbers from. Buying numbers for a longer period saves you money. In some countries, government regulations require you to provide address verification corresponding to the number you wish to purchase. Prices below are in USD.

WorldSIM Virtual Numbers								
Country Name	Virtual Number Category	Phone Code	DID for 1 Month	DID for 3 Months	DID for 6 Months	DID for 12 Months	Address Verification/ Type	Proofs Required
ARGENTINA	GEOGRAPHIC	54	\$10.50	\$18.90	\$29.40	\$54.60	-	-
AUSTRALIA	GEOGRAPHIC	61	\$7.50	\$13.50	\$21.00	\$39.00	-	-
AUSTRALIA	MOBILE	61	\$15.00	\$27.00	\$42.00	\$78.00	-	-
AUSTRIA	NATIONAL	43	\$9.00	\$16.20	\$25.20	\$46.80	-	-
AUSTRIA	MOBILE	43	\$20.25	\$36.45	\$56.70	\$105.30	Yes/Worldwide	Yes
BAHRAIN	NATIONAL	973	\$18.00	\$32.40	\$50.40	\$93.60	Yes/Worldwide	Yes
BELGIUM	GEOGRAPHIC	32	\$5.85	\$10.53	\$16.38	\$30.42	-	-
BELGIUM	NATIONAL	32	\$5.85	\$10.53	\$16.38	\$30.42	-	-
BELGIUM	MOBILE	32	\$9.00	\$16.20	\$25.20	\$46.80	-	-
BRAZIL	GEOGRAPHIC	55	\$10.50	\$18.90	\$29.40	\$54.60	-	-
BRAZIL	MOBILE	55	\$18.00	\$32.40	\$50.40	\$93.60	-	-
BULGARIA	GEOGRAPHIC	359	\$9.00	\$16.20	\$25.20	\$46.80	Yes/Local	No
CANADA	GEOGRAPHIC	1	\$4.50	\$8.10	\$12.60	\$23.40	-	-
CHILE	GEOGRAPHIC	56	\$12.00	\$21.60	\$33.60	\$62.40	-	-
CHILE	NATIONAL	56	\$12.00	\$21.60	\$33.60	\$62.40	-	-
COLOMBIA	GEOGRAPHIC	57	\$37.50	\$67.50	\$105.00	\$195.00	-	-
CROATIA	GEOGRAPHIC	385	\$9.00	\$16.20	\$25.20	\$46.80	Yes/Local	No
CROATIA	MOBILE	385	\$19.50	\$35.10	\$54.60	\$101.40	Yes/Worldwide	No
CYPRUS	GEOGRAPHIC	357	\$16.50	\$29.70	\$46.20	\$85.80	-	-
CZECH REPUBLIC	GEOGRAPHIC	420	\$9.00	\$16.20	\$25.20	\$46.80	-	-
CZECH REPUBLIC	MOBILE	420	\$36.00	\$64.80	\$100.80	\$187.20	-	-
DENMARK	GEOGRAPHIC	45	\$9.00	\$16.20	\$25.20	\$46.80	Yes/Worldwide	No
DENMARK	MOBILE	45	\$15.00	\$27.00	\$42.00	\$78.00	Yes/Worldwide	Yes
DOMINICAN REPUBLIC	GEOGRAPHIC	1	\$12.00	\$21.60	\$33.60	\$62.40	-	-
EL SALVADOR	GEOGRAPHIC	503	\$21.00	\$37.80	\$58.80	\$109.20	-	-
ESTONIA	NATIONAL	372	\$9.00	\$16.20	\$25.20	\$46.80	-	-
FINLAND	GEOGRAPHIC	358	\$7.50	\$13.50	\$21.00	\$39.00	Yes/Worldwide	Yes
FINLAND	NATIONAL	358	\$7.50	\$13.50	\$21.00	\$39.00	-	-
FINLAND	MOBILE	358	\$13.50	\$24.30	\$37.80	\$70.20	Yes/Worldwide	Yes
FRANCE	GEOGRAPHIC	33	\$5.85	\$10.53	\$16.38	\$30.42	Yes/Local	No
FRANCE	NATIONAL	33	\$5.85	\$10.53	\$16.38	\$30.42	Yes/Worldwide	No
FRANCE	MOBILE	33	\$9.00	\$16.20	\$25.20	\$46.80	Yes/Worldwide	Yes
GEORGIA	GEOGRAPHIC	995	\$31.50	\$56.70	\$88.20	\$163.80	Yes/Local	Yes
GEORGIA	NATIONAL	995	\$31.50	\$56.70	\$88.20	\$163.80	-	-
GERMANY	GEOGRAPHIC	49	\$5.85	\$10.53	\$16.38	\$30.42	Yes/Local	Yes
GERMANY	NATIONAL	49	\$5.85	\$10.53	\$16.38	\$30.42	Yes/National	No
GREECE	GEOGRAPHIC	30	\$9.00	\$16.20	\$25.20	\$46.80	-	-
HONG KONG	NATIONAL	852	\$10.50	\$18.90	\$29.40	\$54.60	Yes/Worldwide	Yes
HUNGARY	GEOGRAPHIC	36	\$9.00	\$16.20	\$25.20	\$46.80	Yes/Local	No

IRELAND	GEOGRAPHIC	353	\$5.85	\$10.53	\$16.38	\$30.42	Yes/Local	No
IRELAND	NATIONAL	353	\$5.85	\$10.53	\$16.38	\$30.42	Yes/National	No
ISRAEL	GEOGRAPHIC	972	\$10.50	\$18.90	\$29.40	\$54.60	-	-
ISRAEL	NATIONAL	972	\$10.50	\$18.90	\$29.40	\$54.60	-	-
ITALY	GEOGRAPHIC	39	\$5.85	\$10.53	\$16.38	\$30.42	Yes/National	No
JAPAN	GEOGRAPHIC	81	\$9.00	\$16.20	\$25.20	\$46.80	-	-
LATVIA	GEOGRAPHIC	371	\$9.00	\$16.20	\$25.20	\$46.80	Yes/Worldwide	Yes
LATVIA	MOBILE	371	\$19.50	\$35.10	\$54.60	\$101.40	Yes/Worldwide	No
LITHUANIA	GEOGRAPHIC	370	\$9.00	\$16.20	\$25.20	\$46.80	Yes/Worldwide	Yes
LITHUANIA	MOBILE	370	\$19.50	\$35.10	\$54.60	\$101.40	Yes/Worldwide	No
LUXEMBOURG	GEOGRAPHIC	352	\$7.50	\$13.50	\$21.00	\$39.00	-	-
LUXEMBOURG	NATIONAL	352	\$7.50	\$13.50	\$21.00	\$39.00	-	-
MALAYSIA	GEOGRAPHIC	60	\$14.25	\$25.65	\$39.90	\$74.10	-	-
MALAYSIA	NATIONAL	60	\$14.25	\$25.65	\$39.90	\$74.10	-	-
MALTA	NATIONAL	356	\$12.00	\$21.60	\$33.60	\$62.40	-	-
MEXICO	GEOGRAPHIC	52	\$5.85	\$10.53	\$16.38	\$30.42	-	-
NETHERLANDS	GEOGRAPHIC	31	\$5.85	\$10.53	\$16.38	\$30.42	Yes/Local	Yes
NETHERLANDS	NATIONAL	31	\$5.85	\$10.53	\$16.38	\$30.42	Yes/National	No
NEW ZEALAND	GEOGRAPHIC	64	\$8.25	\$14.85	\$23.10	\$42.90	-	-
NORWAY	GEOGRAPHIC	47	\$5.85	\$10.53	\$16.38	\$30.42	Yes/Local	Yes
NORWAY	NATIONAL	47	\$5.85	\$10.53	\$16.38	\$30.42	Yes/National	No
NORWAY	MOBILE	47	\$45.00	\$81.00	\$126.00	\$234.00	Yes/Worldwide	Yes
PANAMA	GEOGRAPHIC	507	\$15.00	\$27.00	\$42.00	\$78.00	-	-
PERU	GEOGRAPHIC	51	\$13.50	\$24.30	\$37.80	\$70.20	-	-
POLAND	GEOGRAPHIC	48	\$5.85	\$10.53	\$16.38	\$30.42	Yes/Worldwide	Yes
PORTUGAL	NATIONAL	351	\$7.50	\$13.50	\$21.00	\$39.00	-	-
PUERTO RICO	GEOGRAPHIC	1	\$12.00	\$21.60	\$33.60	\$62.40	-	-
ROMANIA	GEOGRAPHIC	40	\$9.00	\$16.20	\$25.20	\$46.80	-	-
ROMANIA	NATIONAL	40	\$9.00	\$16.20	\$25.20	\$46.80	-	-
SINGAPORE	NATIONAL	65	\$13.50	\$24.30	\$37.80	\$70.20	Yes/Worldwide	Yes
SLOVAKIA	GEOGRAPHIC	421	\$9.00	\$16.20	\$25.20	\$46.80	-	-
SLOVENIA	GEOGRAPHIC	386	\$9.00	\$16.20	\$25.20	\$46.80	-	-
SLOVENIA	NATIONAL	386	\$9.00	\$16.20	\$25.20	\$46.80	-	-
SOUTH AFRICA	GEOGRAPHIC	27	\$9.00	\$16.20	\$25.20	\$46.80	Yes/Local	Yes
SOUTH AFRICA	NATIONAL	27	\$9.00	\$16.20	\$25.20	\$46.80	Yes/Worldwide	Yes
SOUTH KOREA	GEOGRAPHIC	82	\$10.50	\$18.90	\$29.40	\$54.60	Yes/Local	Yes
SOUTH KOREA	NATIONAL	82	\$10.50	\$18.90	\$29.40	\$54.60	-	-
SPAIN	GEOGRAPHIC	34	\$5.85	\$10.53	\$16.38	\$30.42	-	-
SPAIN	NATIONAL	34	\$5.85	\$10.53	\$16.38	\$30.42	-	-
SPAIN	MOBILE	34	\$9.00	\$16.20	\$25.20	\$46.80	Yes/National	No
SWEDEN	GEOGRAPHIC	46	\$5.85	\$10.53	\$16.38	\$30.42	-	-
SWEDEN	NATIONAL	46	\$5.85	\$10.53	\$16.38	\$30.42	-	-
SWEDEN	MOBILE	46	\$9.00	\$16.20	\$25.20	\$46.80	-	-
SWITZERLAND	GEOGRAPHIC	41	\$5.85	\$10.53	\$16.38	\$30.42	-	-
TURKEY	GEOGRAPHIC	90	\$12.00	\$21.60	\$33.60	\$62.40	Yes/Local	Yes
TURKEY	NATIONAL	90	\$12.00	\$21.60	\$33.60	\$62.40	Yes/Worldwide	Yes
UNITED KINGDOM	GEOGRAPHIC	44	\$5.85	\$10.53	\$16.38	\$30.42	Yes/Local	Yes
UNITED KINGDOM	NATIONAL	44	\$5.85	\$10.53	\$16.38	\$30.42	-	-
UNITED KINGDOM	MOBILE	44	\$9.00	\$16.20	\$25.20	\$46.80	-	-
UNITED STATES	GEOGRAPHIC	1	\$3.00	\$5.40	\$8.40	\$15.60	-	-

NOTES:

- Virtual Numbers refer to geographic numbers. These are numbers that start with an area code that is related to a specific location. Users can dial this number at the cost of a local call (if they are in the same country).
- Your subscription to a Virtual Number starts the moment your order is processed.
- For certain countries you will be required to either provide an address related to the Virtual Number you are purchasing

(marked with 'Yes') or provide 'Proof' of address. This will be advised during checkout.
- There is an additional charge to receive calls on all Virtual Numbers. Please see the incoming call rates under the Rates &

Coverage section for more information.
- All text messages must be sent to your primary UK (or USA number when assigned), all Virtual Numbers will not be able to

Receive SMS
- The price you pay is to use the number for the allotted timeframe. Virtual Numbers that are not renewed in time will expire. A new number can be purchased from the same country and city.

Virtual Number Terms & Conditions

TERMS OF SALE

The terms and conditions for sale and delivery of Services contained herein shall apply to all WorldSIM's orders submitted by Customer to WorldSIM. WorldSIM shall endeavour to ensure interoperability of Services in order to make the Numbers reachable from as many mobile and fixed networks as possible. However, as WorldSIM relies on the interoperability of services of its local partner(s) in each country for end-to-end connectivity, WorldSIM does not warrant and represent that the Numbers will be reachable from all mobile and fixed networks.

Obligations

Customers shall pay for the Service in accordance with the rates and payment terms set on the website. Customers shall comply with:

- a. All relevant laws, regulations, regulatory conditions and usage restrictions provided for in the applicable regulatory framework, including decisions from NRAs and provisions in numbering plans. Customers acknowledge that the regulatory restrictions in the Service Description only contain generic information. It is Customer's responsibility to abide by the specific usage restrictions and service conditions as may apply to the Service and to the use of Numbers in the country in which Customer intends to purchase. If at any time during the term of the Agreement, a Customer is informed or information comes to its attention that it is or may be in violation of any legal or regulatory provision, it shall immediately take all appropriate steps to remedy such violation and comply with such law or in all respects;

Customers shall not use the Service for any unlawful purpose whatsoever, including but not limited to the transmission of information or the offering of any service which is contrary to any applicable law or regulation, abusive, harmful, threatening, defamatory, pornographic or which could be considered offensive in any other way, nor for outbound traffic to the PSTN (the Public Switched Telephone Network) by falsifying the sending address of the transmission using a WorldSIM number in the caller id (spoofing).

Customers acknowledge that any violation of this clause shall constitute a material breach of the Agreement and agrees to hold WorldSIM harmless and indemnify it against all costs and liabilities arising out of any violation.

Charges

The Charges will be those set forth in the Price List. WorldSIM reserves the right to modify its Charges, adjusted Charges will only apply for Services ordered as from the application date of the new pricing.

Payment Terms

Customers shall pay the Charges in accordance with this clause and explicitly accepts that this clause shall apply to all Charges and payments notwithstanding any other legal or administrative regulation. If Customer has ordered a Service but fails to pay Monthly fees, the order will not be executed.

All information provided by Customers to WorldSIM is true and accurate. Customers acknowledge and agree that WorldSIM will use the information provided for billing purposes. Customers agrees to notify WorldSIM of any changes including but not limited to name, address, representatives' names, VAT number and any other significant information. Term and Service Date

Customers acknowledge that by purchasing a number for the period selected, WorldSIM incur costs and therefore cannot cancel the purchase. In this event no refund will be issued.

Termination/Suspension

WorldSIM may, at its sole discretion and without prejudice to any right which it might have to terminate the Agreement, elect to suspend forthwith the provision of a Service until further notice in the event that:

- a. Undisputed amounts remain unpaid despite one or more reminders sent by WorldSIM;
- b. It is obliged to comply with an order, instruction or request of an NRA, a court, government, agency, emergency service organization or other competent administrative or regulatory authority;
- c. Needs to carry out emergency works to its network or Service equipment;
- d. Has reasonable grounds to believe that the Service is being used fraudulently or illegally;
- e. Customer(s) use(s) the Service or Numbers in violation of the conditions or service restrictions indicated by WorldSIM in this Agreement or on its website.

WorldSIM shall not be liable for any loss, damage or inconvenience suffered by Customer as a result of any suspension made. Customers will not be entitled to any compensation should such suspension occur.

Indemnity and Liability

Customers agree that WorldSIM shall not be liable for any claims or costs sustained by its interconnected carriers, peering partners due to;

- a. Any failure in or breakdown of equipment or transmission facilities associated with providing the Services and managed or operated by third parties;
- b. Any loss of data, the quality, content and accuracy of information received through or as a result of the use of the Services.

Notwithstanding any other provisions of the Agreement to the contrary, in no event shall WorldSIM be liable for consequential, special or indirect losses or damages sustained you or any third parties with regard to the Services, irrespective of whether under contract, tort or otherwise (including, without limitation, loss of profits, loss of revenues, loss of customers or damage to reputation or goodwill).

Nothing in the Agreement shall serve to limit liability in respect of (i) death or personal injury caused by or arising from its negligence, or (ii) any conduct qualified under the applicable law as being wilful misconduct or fraud, except with respect to actions by WorldSIM for non-payment.

Customer agrees that WorldSIM will not be held liable in case Services or a part of them are no longer provided

Following to (i) The bankruptcy or the winding up of WorldSIM's upstream carrier(s) or (ii) a computer based attack on WorldSIM's network and equipment.

Force Majeure

WorldSIM shall not be liable for any default or delay in the performance of its obligations, up to the date of the force majeure event and for Services unaffected by the force majeure event, under the Agreement if such default or delay is caused directly or indirectly by fire, explosion, vandalism, sabotage, natural disasters, fire, flood, earthquake, "acts of God", war, riots, civil disturbances, rebellions, revolutions, insurrections, acts of terrorism, governmental acts, court order, labour dispute, and failures or fluctuations in electrical power, heat, light, air conditioning or telecommunication equipment due to reasons beyond the parties' reasonable control, or any other reason regarded as force majeure ("Force Majeure").

Customer understands and agrees that WorldSIM will not be liable for any delays in the activation or provision of any Services caused by Force Majeure events as defined above. In such event, WorldSIM shall be excused from further performance or observance of the obligation(s) so affected for as long as such circumstances prevail.

Intellectual property rights

Each party acknowledges that:

- a. any and all patents, registered and unregistered designs, copyrights, trademarks and all other intellectual property rights whatsoever, which are used in connection with the Service and/or Service equipment, shall remain the sole property of entitled owner of such rights or its subcontractors;

WorldSIM shall not contribute to any and all damages, settlement, costs, or expenses (including legal expenses and the expenses of other professionals), as incurred, arising out of or in connection with any infringement (or claim for infringement) of any third party's intellectual property rights related to Customer's own use of WorldSIM's Services

Customer agrees to indemnify, defend, protect and hold WorldSIM harmless from an against, and assume liability for any and all claims, losses, damages, liabilities, settlement, costs, or expenses (including legal expenses and the expenses of other professionals), as incurred, arising out of or in connection with any infringement (or claim for infringement) of any third party's intellectual property rights related to any usage of the Services by WorldSIM.

Data and Privacy

WorldSIM will, by virtue of provision of the Service, come into possession of Personal Data related to its customer. Customer acknowledges and agrees that WorldSIM may use and/or process Personal Data:

- a. for the purpose of administration, provisioning, billing and reconciliation, verification of Customer identity and solvency, maintenance, support and product development, fraud detection and prevention, sales, revenue and customer analysis and reporting, and
- b. To communicate to the Customer by voice, letter, fax or email regarding other WorldSIM products and services.

In no event shall Customer's terms and/or conditions included on any form apply to the relationship between WorldSIM and Customer under the agreement. WorldSIM reserves the right to submit new versions of the present agreement for acceptance by Customer every time Customer makes orders online.

SERVICE DESCRIPTION

Customer may add as many Numbers as it requires (depending on the availability), to WorldSIM numbers beginning with 447418 or 447452.

Virtual Numbers and DiD's – The number purchased must have at least one successful call in 3 month period in order to remain active. Any numbers purchased which do not have any calls for 3 month consecutive period will be automatically recycled. Customers wishing to use a Virtual Number after 3 month period will be assigned a new number.

Virtual Numbers

A Virtual Number enables a Customers to receive calls from a third party through the use of a DID Number. WorldSIM shall provide Customer with a Virtual Number Service through the use of one or more DID Numbers made available to Customer with respect to the country/countries specified on the WorldSIM website.

Charges and Billing

The charges in respect of a Virtual Number consist of: a Setup fee (if specifically indicated) per Virtual Number and a monthly fee. Customer acknowledges that no feature will be provided on Virtual Numbers in case the prepaid balance is depleted.

Obligations

Services should not be used for call-back applications, collect calls or any applications that use primarily signalling resources. WorldSIM will pass on such costs entirely to Customer which has been incurred. For the purposes of this clause, a “call-back application” shall mean an application using signalling resources that returns a call to the number of the calling party. “Collect calls” means call for which the Customer may take at his charge the costs of incoming telephone calls.

Customer is not allowed to use the Services in a legal or illegal way that, without limitation, aims or results in quality degradation of WorldSIM services or any type of network failures. Before using a Number for calling card purposes Customer will consult with WorldSIM to determine whether this is allowed in the country/area the Number belongs to.

Regulatory and legal restrictions

To the extent allowed by the applicable regulatory framework, Customer shall have the right to use the Service for its own use. The assignment of Numbers to Customer as part of the Service shall not constitute a transfer of property or sale of numbering rights and Customer will not be entitled to claim any such rights to the Numbers, and the Numbers will be reassigned to WorldSIM after the expiry date.

The Numbers may be subject to allocation conditions and usage restrictions as provided for by the applicable regulatory framework, Numbering Plan and/or determination by the NRA of a competent jurisdiction. It is the

Customer’s responsibility to respect all provisions of the applicable regulatory framework and Numbering Plan, as well as the provisions and regulatory restrictions set forth in this Service Description.

Some NRAs require that national/local Numbers may only be used in the country/zone to which the corresponding Numbers are assigned and that a Number used by a Customer corresponds to the location address data communicated by such Customer. If this is the case, Customer shall ensure that (i) each Number is only allocated to who is physically located in the country and/or geographical zone corresponding to that Number on the basis of the numbering plan as determined by the NRA, and that (ii) the information with regard to use or location data that will be input into the systems is correct and will be updated upon each change.